

# 2019 NSPII Insurance Fraud Seminar October 7-8, 2019

Doubletree by Hilton Lawrenceburg Event Center  
51 Walnut St. • Lawrenceburg, IN 47025  
(812) 539-8888

## Featured Speakers

Monday, October 7, 2019



**Larry Lee, CFE, CFI, CFCI, CIFI, CCCI, CCS, CCP, SCLA**

**Double L Investigators and Consultants, LLC, Noblesville, IN**

Mr. Lee has been conducting and supervising investigations for over 44 years, both in the public and private sector. While serving in law enforcement, his roles included being Officer-In-Charge of Criminal Investigations as well as a part of the Prosecuting Attorney's Fire Investigation Team. As a police officer, Larry was twice awarded the Most Outstanding Young Officer of the Year Award in West Virginia. He was also recognized by the Governor of West Virginia for outstanding service for his statewide presentation to parents regarding awareness of illegal drug use and preventive methods. While working at various property and casualty insurance carriers, Mr. Lee was instrumental in developing and implementing major case teams to investigate potential organized fraud rings. He has presented on such topics as Statement Taking, Statement Analysis and Medical Mill Investigations at several local, state, and national seminars, including IASIU, NSPII, ACFE, FIFEC, CLM, and LexisNexis. In recent years, Mr. Lee has analyzed statements for law enforcement and other professionals. He has also assisted in jury selections as a jury consultant. Mr. Lee now owns his own business where he provides investigation services, consulting, and training.

Tuesday, October 8, 2019



**Zachary McCune**

**Rolfes Henry Co., LPA, Cincinnati, OH**

Zachary McCune is a Partner in Rolfes Henry's Cincinnati office. His practice primarily involves counseling and representing insurance companies of all sizes in fire science litigation, complex fraud and coverage investigations, and bad faith litigation. Mr. McCune's fire science experience includes fire and explosion causation investigations, prosecution and defense of Daubert expert witness challenges, catastrophic burn litigation, complex arson investigations, and he has taken hundreds of Examinations Under Oath during first-party fraud investigations. He is one of a relatively small number of attorneys across the country to receive a Certified Fire and Explosion Investigator designation from the National Association of Fire Investigators. Mr. McCune serves as a lead firm and industry source for implementing technological and forensic advancements into fraud and coverage investigations, with a particular focus on computer and cellular telephone technology.



**Richard "Shane" Otto, FCLS**

**Allstate Insurance Co., Indianapolis, IN**

Richard "Shane" Otto obtained his BA in International Business from Maryville College in 2000 and has been in the insurance industry since. He is a member of numerous anti-fraud organizations including NSPII, IASIU and IAAI and has earned his Fraud Claims Law Specialist designation. He currently works as an SIU Investigator for Allstate Insurance specializing in the investigation and deterrence of fraud in auto and property claims. Mr. Otto is the current President of the Indiana Chapter of NSPII, a Board Member of the National NSPII organization and chair of the NSPII National Seminar.

# Seminar Schedule

*Monday, October 7, 2019*

<b>Topic 1:</b> The Keys to Unlocking the Truth Through Statement Analysis	<b>Larry D. Lee</b>
<b>Topic 2:</b> Property Legal Panel: How to Avoid Bad Faith and Punitive Damages When Investigating a Possible Fraudulent Property Claim	<b>Leslie Pollie (Moderator)</b> <b>E. Jason Ferrell</b> <b>Scott Gillman</b> <b>Michael E. Jacobs</b> <b>Robert S. Roby</b>
<b>Topic 3:</b> An Overview of Increasing Trends in Auto Fraud	<b>Tom Scheffer &amp; David Tropiano</b>
<b>Topic 4:</b> Emerging Trends in Kitchen Fire Investigations; Stovetop Fires and the Ignition of Cooking Oils	<b>Tom Angst &amp; Jack Ward</b>
<b>Topic 5:</b> Small Business, Big Target, a Look at Fraud in Commercial Casualty Claims	<b>Raejene Riley</b>
<b>Topic 6:</b> Legal Updates	<b>Patricia J. Trombetta (Moderator) –</b> <i>IN, KY, MI, OH, TN</i>
<b>Topic 7:</b> Insurance Fraud: Dante’s Inferno of Financial Crimes	<b>John Moran</b>
<b>Topic 8:</b> Water Loss Fraud – “Water Arson”	<b>Jay Kramarczyk</b>
<b>Topic 9:</b> Selecting the Right Fire Expert	<b>Tim Spradlin</b>

*Tuesday, October 8, 2019*

<b>Topic 10:</b> Case Study in Framing and Fraud: How Spoofing and Masking Technologies Were Used to Frame an Innocent Mother and Perpetuate an Arson Fraud	<b>Zachary McCune &amp;</b> <b>Richard “Shane” Otto</b>
<b>Topic 11:</b> Lithium Battery Fires	<b>Thomas Bensen &amp; Nick Warner</b>
<b>Topic 12:</b> Role of Biomechanics Analysis in Insurance Claims	<b>Erin J. Potma</b>
<b>Topic 13:</b> Social Media: How to Find What You’ve Been Missing	<b>Joe Stephenson</b>
<b>Topic 14:</b> We’re Better Together: Industry Experts Speak on the Value and Benefits of Collaboration	<b>Cody Cobb (Moderator)</b> <b>John M. Bush</b> <b>Ryan J. Ferreira</b> <b>Richard “Shane” Otto</b> <b>Michael Reynolds</b>
<b>Topic 15:</b> Techniques and Strategies to Investigate Kentucky PIP Claims	<b>Daniel S. Gumm &amp; Eric S. Rice</b>
<b>Topic 16:</b> Secrets of an Identity Thief	<b>Nicholas Goodwin</b>

## Welcome Reception



The **Welcome Reception** this year will be sponsored by **Bonezzi, Switzer Polito & Hupp** on **Sunday, October 6, 2019** from **7:00-9:00 p.m.** in the Solarium at the Doubletree by Hilton Lawrenceburg Event Center. Food and drinks will be provided. Please **RSVP** to **Beth Winegardner**, [bwinegardner@bsphlaw.com](mailto:bwinegardner@bsphlaw.com), **513-345-5500** by **September 23, 2019**.

## Seminar Program

### Monday, October 7, 2019

7:00 a.m. - 7:00 p.m.

7:00 a.m. - 7:45 a.m.

7:00 a.m. - 8:00 a.m.

7:30 a.m. - 7:50 a.m.

8:00 a.m. - 11:45 a.m.

9:45 a.m. - 10:00 a.m.

11:45 a.m. - 1:15 p.m.

1:30 p.m. - 3:15 p.m.

3:15 p.m. - 3:30 p.m.

3:30 p.m. - 5:15 p.m.

5:15 p.m. - 6:00 p.m.

6:00 p.m. - 7:00 p.m.

*Exhibitors*

*Continental Breakfast*

*Registration*

*Welcome and General Session*

*Topic 1 (only topic offered)*

*Break*

*Lunch and National Awards Presentation*

*Topics 2, 3, 4, 5*

*Break*

*Topics 6, 7, 8, 9*

*New Member Welcome Reception*

*(Cash Prize Awarded for Vendor Card Drawing)*

*Evening Reception*

## About the Seminar

**The National Society of Professional Insurance Investigators (NSPII)** proudly presents its 37th Insurance Fraud Seminar. The seminar offers two days of informative sessions. For your convenience, registration is available for one or both days.

**Continuing Education:** The following accreditations have been applied for: CLE in Georgia, Indiana, Kentucky, Missouri, Ohio, Pennsylvania, Tennessee, Wisconsin and MCLE in Illinois.

**About NSPII:** We are an organization comprised of investigators, insurance claims personnel, attorneys, forensic experts, criminal investigators, educators, and retirees dedicated to the further refinement of investigative ideas, procedures and techniques.

As a non-profit group, we sponsor annual seminars, publish a newsletter, and conduct regular meetings to inform and encourage individuals who strive toward the highest degree of professionalism in the areas of insurance fraud recognition, prevention and investigation.

Learn more about NSPII and find out how to become a member at <http://www.nspii.com>.

### Tuesday, October 8, 2019

7:00 a.m. - 1:00 p.m.

7:00 a.m. - 7:45 a.m.

7:00 a.m. - 7:45 a.m.

8:15 a.m. - 10:00 a.m.

10:00 a.m. - 10:15 a.m.

10:15 a.m. - noon

12:00 p.m. - 1:00 p.m.

1:15 p.m. - 3:00 p.m.

*Exhibitors*

*Continental Breakfast*

*Registration*

*Topic 10 (only topic offered)*

*Break*

*Topics 11, 12, 13, 14*

*Lunch*

*Topics 11, 15, 16*

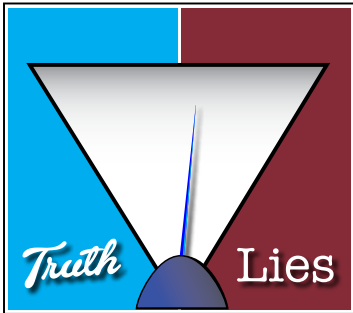
*Program for Monday, October 7, 2019*

## *Featured Speaker*

### **Topic #1: The Keys to Unlocking the Truth Through Statement Analysis**

**(8:00-11:45 a.m.)**

We have all been taught how to look for lies in statements. We are not born liars; we have learned how to lie. However, understanding how to find the truth that people reveal when providing statements is a key element in resolving your investigations timely and accurately. Even when people try to shield the truth from you, they unknowingly provide it by the words they choose. By reviewing real-life insurance statements and statements obtained by law enforcement, this new and expanded course will show you how to identify keys to hidden truths that interviewees hope you never find.



Larry D. Lee, CFE, CFI, CFCI, CIFI, CCCI, CCS, CCP, SCLA  
Double L Investigators and Consultants, LLC  
Noblesville, IN



## *Lunch - 11:45 a.m. - 1:15 p.m. National Awards Presentation*

### **Topic #2: Property Legal Panel: How to Avoid Bad Faith and Punitive Damages When Investigating a Possible Fraudulent Property Claim**

**(1:30-3:15 p.m.)**

The Panel will discuss real-life scenarios to illustrate potential pitfalls that may occur when investigating a possible fraud claim and available tips and techniques to protect the insurance company from a bad faith claim and punitive damages.

Moderator



Leslie B. Pollie  
Kopka Pinkus  
Dolin PC  
Carmel, IN



E. Jason Ferrell  
Brewer, Krause,  
Brooks & Chastain, PLLC  
Nashville, TN



Scott Gillman  
Condon & Cook, LLC  
Chicago, IL



Michael E. Jacobs  
The Cincinnati  
Insurance Cos.  
Fairfield, OH



Robert S. Roby  
Curry, Roby  
& Mulvey Co., LLC  
Columbus, OH

### Topic #3: An Overview of Increasing Trends in Auto Fraud

(1:30-3:15 p.m.)

Insurance consumers and carriers, claim resolution organizations, and the general automotive public are all subject to potential financial and physical harm from specific fraudulent activity. Vehicle history tells a story of fraud and, while most red flag indicator submission processes or predictive modeling tools focus on the people and circumstances of a claim, few look at the history of the vehicles involved.

In this session, we'll talk about some common types of fraud and how the acts are being perpetrated. Discussion will also cover the millions of dollars of impact to insurance carriers and consumers, with examples offered of the motoring public being harmed by the types of fraud involved.

In addition to what these fraud indicators are, there will be discussion concerning new technology that is being utilized to bring these previously hidden indicators to light, where in the claim process the technology can be implemented and what is being done with the indicators once uncovered.

We'll discuss ideas, solutions, and examples of utilizing new technology and data to solve issues relative to these fraud indicators. Particular attention will be paid to the people, process and economic advantages to having key internal and external partners working together to achieve results.



**Tom Scheffer,**  
Director - Insurance Claims  
CARFAX  
Centreville, VA



**David Tropiano,**  
Strategy - Claims Solutions  
CARFAX  
Centreville, VA

### TOPIC #4: Emerging Trends in Kitchen Fire Investigation: Stovetop Fires and the Ignition of Cooking Oils

(1:30-3:15 p.m.)

This class will focus on the impact of several variables in stovetop fires and the ignition of cooking oils. Several well-documented test burns will be presented to demonstrate these effects. The collected test data as well as actual case studies will be examined to better understand witness statements, timelines and fire dynamics.



**Tom Angst, Fire Consultant**  
Jack Ward Fire Consultants  
Cincinnati, OH



**Jack Ward, Senior Fire Consultant/Founder**  
Jack Ward Fire Consultants  
Green Cove Springs, FL

### TOPIC #5: Small Business, Big Target, a Look at Fraud in Commercial Casualty Claims

(1:30-3:15 p.m.)

Commercial Casualty Fraud is a big problem but yet, is often overlooked by insurance companies. However, with many carriers focusing on growing their commercial business, now is the time to become familiar with red flags that are, often times, present early on in the claim process and the steps that need to be taken early on in the claim process to help reduce a carrier's exposure to potential fraudulent claims.

Ms. Riley has extensive experience in detecting and handling commercial casualty claims and will be sharing her vast knowledge on handling these claim investigations from start to finish and showing how important it is for the claim associates to recognize possible issues and getting SIU involved.



**Raejene Riley**  
Grange Mutual Insurance  
Columbus, OH

## TOPIC #6: Legal Updates

(3:30-5:15 p.m.)

Panel discussion of legislative and case law updates since 2018 seminar for Indiana, Kentucky, Michigan, Ohio, and Tennessee. The Panel will also discuss hot topics in their jurisdictions related to insurance law including discussions of how plaintiffs are trying to avoid monetary limitations on bad faith, PIP medical reviews, differences among the states related to EUOs, how states are approaching adjuster liability and more . . .

Moderator



Patricia Trombetta  
Bonezzi Switzer Polito &  
Hupp Co., L.P.A.  
Cincinnati, OH



Robert O'Dell  
O'Dell & Associates, P.C.  
Carmel, IN



John M. Bush  
Bush & Osbourn PLLC  
Louisville, KY



Jason Walker (MI)  
Rolfes & Henry  
Columbus, OH



David "Chip" Comstock, Jr.  
Bonezzi Switzer Polito &  
Hupp Co., L.P.A.  
Canfield, OH



Scott R. Brown  
Frost Brown Todd, LLC  
Nashville, TN

## TOPIC #7: Insurance Fraud: Dante's Inferno of Financial Crimes

(3:30-5:15 p.m.)

In the 14th century, Italian poet Dante Alighieri penned the epic poem titled the Divine Comedy about a journey to hell. Dante's hell is divided into 9 concentric circles. Each circle represents a gradual increase in wickedness. It is in these circles that we will find the purveyors of Insurance Fraud. Former NYPD Detective Sgt. John Moran will explore each step of Auto Insurance Fraud. Starting with the perpetrators of staged accidents and culminating with the doctors, lawyers and organized criminals who profit the most.



John Moran  
The Hallahan Group Inc.  
Bellemore, NY

## TOPIC #8: Water Loss Fraud – "Water Arson"

(3:30-5:15 p.m.)

This class discusses the investigation of water losses – and red flags to look out for during an investigation. It goes through a fraudulent case study and the various investigative techniques that were used to prove the fraud. This class is appropriate for all levels of attendees.



Jay Kramarczyk  
EFI Global  
Boston, MA



## TOPIC #9: Selecting the Right Fire Expert

(3:30-5:15 p.m.)

This program will examine the NFPA 1033 national qualifications for fire origin and cause investigators, the NFPA 921 national standards for conducting a fire investigation, and the field experience necessary to make accurate evaluations of fire origin and cause. Training, certifications, credentialing and the relationship between the public fire investigation findings and the private sector expert will be explained. The importance of supplemental engineering experts with the fire investigator will be covered. We will also discuss how to evaluate a fire expert's CV and to understand the content.



Tim Spradlin  
Rimkus Consulting Group  
Westerville, OH

## *New Member Welcome Reception*

5:15 - 6:00 p.m.

The Society's National Board invites new members who joined in 2019 and new member reception sponsors to join them at the New Member Welcome Reception. Cocktails will be offered.



## *Evening Reception*

6:00-7:00 p.m. in the Solarium — Hors d'oeuvres and cocktails will be served.

## *Program for Tuesday, October 8, 2019*

## *Featured Speakers*

### Topic 10: Case Study in Framing and Fraud: How Spoofing and Masking Technologies Were Used to Frame an Innocent Mother and Perpetuate an Arson Fraud

(8:15-10:00 a.m.)



Zachary McCune  
Rolfes Henry Co., LPA  
Cincinnati, OH

Richard "Shane" Otto, FCLS  
Allstate Insurance Co.  
Indianapolis, IN

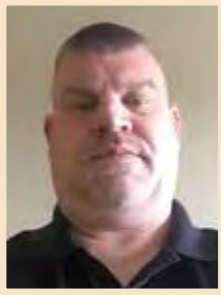


Case study regarding a unique arson fire where an unprecedented level of spoofing and masking technologies were used by an insured to frame the mother of his child, such that she would be thrown in jail for 20+ years and he would escape town with a \$500,000 insurance recovery and custody of a shared child. The presentation touches upon new technologies available to fraudsters, including custom made, wearable masks derived from facial recognition technology, the use of SpoofCard and spoofing-type programs to conceal communications and frame others for communications they never participated in, the use of fake Google and Facebook profiles to commit crimes and communicate undetected with co-conspirators – and how to identify and discover these materials in insurance fraud investigations. The claim touches on structure, contents, and ALE fraud, and how a team of insurance professionals, attorneys, and experts (origin and cause, forensic accounting, forensic locksmith, cell phone tower data, cell phone and computer forensics) uncovered the fraud and their lessons learned for future investigations.

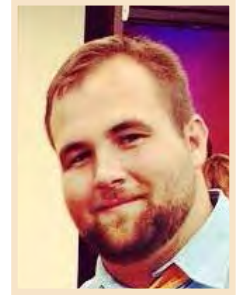
## Topic #11: Lithium Battery Fires

(10:15-Noon and repeats from 1:15-3:00 p.m.)

Presentation includes an overview of lithium batteries from consumer grade to Energy Storage System (ESS) scaled systems. The basic concepts of how a battery is designed to work and common failures for these batteries and battery systems. Will discuss what you need to know to conduct an investigation of a fire involving a battery or battery system and hazards associated with such investigation.



Thomas Bensen, CFI, CFII, CFEI, CVFI  
Bensen Fire & Safety Consulting  
Delaware, OH



Nick Warner  
Warner ESS  
Delaware, OH

## Topic #12: Role of Biomechanics Analysis in Insurance Claims

(10:15-Noon)



Erin J. Potman, Ph.D., P. Eng.  
Rimkus Consulting Group, Inc.  
Toronto, Canada

This course is designed to help the participants understand the field of injury biomechanics and how a biomechanical engineer may be helpful to evaluate the potential for human injury. Participants will explore the different but complimentary expertise offered by biomechanical engineers and medical doctors. Through the use of several case studies, participants will navigate claims in workers' compensation, automotive casualty, and premises liability from the perspective of a biomechanical engineer. By the end of the course, participants should have a general understanding of injury biomechanics and the process by which a biomechanical engineer evaluates injury potential and mechanisms following an alleged event.

## Topic #13: Social Media: How to Find What You've Been Missing

(10:15-Noon)

This presentation provides you with information on how to better find and secure results from social media platforms to gain relevant information in less time. We will discuss how to locate and access social media content, including cross content postings, by using your search engine more proficiently. Learn how to search for profiles on Facebook by using different URL techniques, and how to isolate posts and photos by data. You will delve into mobile data, location services, and mobile apps like TikTok, Google Hangouts, and Twitch. Learn how to locate & identify users using different methods, and using non-traditional means like source code and the inspect element to find hidden data and capture images and videos directly from the source.



Joe Stephenson  
Intertel Inc.  
Saco, ME





**Topic #14: We're Better Together: Industry Experts Speak on the Value and Benefits of Collaboration**

**(10:15-noon)**

Computer Forensics, Fire Investigation, SIU Professional and an Insurance Defense Attorney compose the speaker panel. The members of the panel will individually present key takeaways from their practice. Each will first deliver a primer on their industry and the terminology used before delving deeper into how their practices have crossed paths over the years, resulting in a collaborative approach to conducting investigations.

Moderator



Cody Cobb  
One Source Discovery  
Louisville, KY



John M. Bush  
Bush & Osbourn, PLLC  
Louisville, KY



Ryan J. Ferreira  
One Source Discovery  
Louisville, KY



Richard "Shane" Otto, FCLS  
Allstate Insurance Co.  
Indianapolis, IN



Michael Reynolds  
EFI Global, Inc.  
Jacksonville, FL

**Topic #15: Techniques and Strategies to Investigate Kentucky PIP Claims**

**(1:15-3:00 p.m.)**

This course will provide techniques and strategies to lawfully adjust and investigate KY "PIP" claims after several significant Supreme Court decisions.



Daniel S. Gumm, Esq.  
Quintairos, Prieto, Wood & Boyer, P.A.  
Louisville, KY



Eric S. Rice, Esq.  
Quintairos, Prieto, Wood & Boyer, P.A.  
Louisville, KY

**Topic #16: Secrets of an Identity Thief**

**(1:15-3:00 p.m.)**

How do you prove that you are you, if there's another you? In this extremely unique presentation, you will learn how identity thieves are stealing your information, what your information is being used for, and what steps you can take to respond to this new and ever growing threat.



Nicholas Goodwin  
Dataguard Partners, LLC  
Cincinnati, OH

## Registration

**Provide a First and Second Choice:** Because the capacity of each topic will be limited, registrants must select a first and second topic choice for each of the sessions they will be attending. Each registrant will receive an agenda indicating the topics to which he/she have been registered at check-in. Topic availability will be on a first-come, first-served basis to capacity. Registrants who do not indicate a second choice may be randomly assigned topics based upon availability. The Seminar Committee reserves the right to assign topics to registrants whenever space availability limitations require.

**Registration, Program and Session Selection:** Advanced registration is strongly recommended; however, for your convenience, late registrations will be accepted upon your arrival at the Hotel at an additional cost of \$25.00 per seminar day at any of the following times, if space permits:

**Sunday, October 6, 2019 - 6:00 p.m. - 8:00 p.m. • Monday, October 7, 2019 - 7:00 a.m. - 8:00 a.m. • Tuesday, October 8, 2019 - 7:00 a.m. - 7:45 a.m.**

**Send in One Registration Per Person:** Please complete one registration form per registrant. Photocopies of the registration form are acceptable. Make seminar registration checks payable to **NSPII**. Mail check and registration form to:

**Mary Beth Robinson - NSPII, P.O. Box 88, Delaware, OH 43015**

**Deadline:** The seminar registration deadline is **September 22, 2019**. No refunds will be issued after this date.

## Hotel Information

### Doubletree by Hilton Lawrenceburg Event Center

51 Walnut St. • Lawrenceburg, IN 47025

**(812) 539-8888**

Reservations can be made on-line by going to the following web page: <http://group.doubletree.com/NSPII>. There is a link on our web site at [www.nspii.com](http://www.nspii.com). Click on **Seminar** on the Home Page, then **Hotel Information**.

Room rate for a Single or Double will be \$124 plus tax. **Hotel Reservation Deadline: September 22, 2019.**



**Inquiries:** Please direct questions or requests for more information to Mary Beth Robinson at 888-677-4498.

## Advance Registration Request

### Monday, October 7<sup>th</sup>

Morning – 1st Session - (8:00-11:45)  
Topic 1 only topic available

#### 1st Choice

Yes \_\_\_\_\_

#### 2nd Choice

No \_\_\_\_\_

Afternoon – 1st Session - (1:30-3:15)  
Choices are Topics 2, 3, 4, 5

Topic No. \_\_\_\_\_

Topic No. \_\_\_\_\_

Afternoon – 2nd Session – (3:30-5:15)  
Choices are Topics 6, 7, 8, 9

Topic No. \_\_\_\_\_

Topic No. \_\_\_\_\_

### Monday Luncheon

Yes \_\_\_\_\_

No \_\_\_\_\_

### 5:15 p.m. New Member Welcome Reception

Yes \_\_\_\_\_

No \_\_\_\_\_

### 6:00 p.m. Evening Reception

Yes \_\_\_\_\_

No \_\_\_\_\_

### Tuesday, October 8<sup>th</sup>

Morning – 1st Session - (8:15-10:00)  
Topic 10 only topic available

Yes \_\_\_\_\_

No \_\_\_\_\_

Morning – 2nd Session – (10:15-noon)  
Choices are Topics 11, 12, 13, 14

Topic No. \_\_\_\_\_

Topic No. \_\_\_\_\_

Afternoon – 1st Session - (1:15-3:00)  
Choices are Topics 11, 15, 16

Topic No. \_\_\_\_\_

Topic No. \_\_\_\_\_

### Tuesday Luncheon

Yes \_\_\_\_\_

No \_\_\_\_\_

**Space considerations may limit our ability to satisfy your preference.**

Name \_\_\_\_\_ E-Mail \_\_\_\_\_

Company \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Telephone: \_\_\_\_\_ NSPII Member: Yes \_\_\_\_\_ No \_\_\_\_\_

<b>NSPII Insurance Member:</b>	\$200/2-day price	\$125/1-day price
<b>NSPII Non-Insurance Member:</b>	\$500/2-day price	\$300/1-day price
<b>Non-Member:</b>	\$600/2-day price	\$350/1-day price
<b>Public Sector:</b>	<b>Free</b>	<b>Free</b>

**Save \$50 per person if send (5) or more under any category. All registrations must be submitted together.**

**NOTE: ALL REGISTRATIONS MAILED OR RECEIVED AFTER 9/22/19 MUST ADD \$25.00 PER SEMINAR DAY TO REGISTRATION FEE.**

**TOTAL ENCLOSED \$ \_\_\_\_\_ OR ON CREDIT CARD \$ \_\_\_\_\_**

If you wish to pay by CC, please e-mail your registration form to Mary Beth Robinson at [nspii@nspii.com](mailto:nspii@nspii.com) and request an Invoice. You will then receive by e-mail an Invoice from **Stripe** which you will pay on-line.

Mary Beth Robinson  
NSPII  
P.O. Box 88  
Delaware, OH 43015

PRESORTED  
STANDARD  
US POSTAGE PAID  
COLUMBUS, OH  
Permit No. 2609



*Presented By:*

NATIONAL SOCIETY OF PROFESSIONAL INSURANCE INVESTIGATORS

