

Insurance Claims Personnel. Insurance claims personnel who: (i) are regularly employed by licensed insurance companies or independent adjusting firms, The National Insurance Crime Bureau, self-insureds, or third-party administrators, (ii) deal in investigation, adjustment or processing of insurance claims on a regular basis, (iii) have responsibility for the recognition of suspicious claims and resistance of fraudulent claims, and (iv) have primary responsibility for the investigation, supervision or ultimate adjustment of such claims.