

2017 NSPII Insurance Fraud Seminar

November 6-7, 2017



Hilton Columbus/Polaris
8700 Lyra Drive • Columbus, Ohio 43240
(614) 885-1600

Featured Speakers



FEATURED SPEAKER:

Monday, November 6, 2017

Elizabeth McCormick

Soar 2 Success International LLC
Dallas, TX

A decorated U.S. Army Black Hawk pilot, Elizabeth flew command and control, air assault, top-secret intelligence missions

and also transported high-level government VIPs. Now, Elizabeth keeps attendees on the edge of their seats, turning her experiences into lessons that any audience can **implement into immediate action.**

Elizabeth's many military awards include the Meritorious Service Medal. In 2011, she received the **U.S. Congressional Veteran Commendation** for her service to her country and community as a disabled veteran.

An authority on Leadership and Veterans Issues with the media, she is frequently seen on ABC, CBS, NBC, FOX, CW, in the Wall Street Journal and more. Her personal development book, ***The P.I.L.O.T. Method; the Five Elemental Truths to Leading Yourself in Life***, is a "must read" along with her 12+ business books in the Soar 2 Success series.

Elizabeth inspires audiences, sharing her pioneering and insightful aviation lessons learned in a **dramatically memorable** and **action-oriented** keynote presentation.



FEATURED SPEAKER:

Tuesday, November 7, 2017

Michele Stuart

JAG Investigations, Inc.
Gilbert, AZ

Michele Stuart is the owner and operator of JAG Investigations, Inc. since its creation in 1997. Previous to this, she

was employed by Assets Intelligence starting a financial investigative career in 1990. Michele has over 25 years of experience in OSINT, counter intelligence, insurance fraud investigations, financial investigations, threat assessments, due diligence, organized retail crime, and corporate & competitive intelligence.

Over the past 15 years, she has taught hundreds of classes in open source intelligence and social media investigations for the law enforcement and military intelligence communities as well as the financial industry and insurance industry on a global level. She has been an Instructor at Quantico (FBI Academy) for international training programs and an Adjunct Professor with University of Virginia.

Seminar Schedule

New
This Year!

We are excited to announce that this year's seminar will include both **Basic** and **Advanced** tracks of learning! This new format will allow NSPII to not only provide experienced fraud-fighting professionals with the most sophisticated and current training courses, but also topics that introduce new adjusters and investigators to the insurance investigation industry.

BASIC CLASSES will be designated with either a "*" or "BASIC" by the topic title.

Monday, November 6, 2017

Topic 1: YOU. In the Pilot's Seat	Elizabeth McCormick
*Topic 2: Telephone Interviews and Recorded Statements	Candace E. Padgett & Samuel L. Warren
Topic 3: Invasive Pain Management: The Good, The Bad and the Ugly	Frank Koussaie
Topic 4: Application Misrepresentation: Impact on the Claim Investigation	Joel Abbey & Joseph M. Dietz
Topic 5: Practical Use of Cell Phone Forensics for Insurance Investigators & Attorneys	Ryan J. Ferreira
*Topic 6: Basics & Beyond: Examinations Under Oath	Richard D. Sweebe
Topic 7: Good Faith Compliance in Suspected Arson & Insurance Fraud Claims	Leo John Jordan
Topic 8: Recent Trends in Vehicle Fire Investigations and How Things Happen – Two Views	G. Henry Ott
*Topic 9: Painting by Numbers – Using CPT Codes to Paint a Picture	Angela Evans
Topic 10: NFPA 921 Guide for Fire and Explosion Investigation, The 2017 Edition	Randy Watson
Topic 11: Information vs. Evidence: A Distinction <i>WITH</i> a Difference	William G. Chris (Moderator) – GA, IN, MI, OH
Topic 12: Vehicular Fire Origin and Cause Investigations	Mark R. Sargent

Tuesday, November 7, 2017

Topic 13: Internet Intelligence and Social Media Investigations	Michele Stuart
*Topic 14: Property Insurance Claims and Investigations –The Basics	John M. Bush & Curtiss Willis
Topic 15: Legal Panel II	Scott R. Brown (Moderator) – IL, KY, MO, PA, TN
Topic 16: Bless You Father, For You Have Sinned	Robert R. Kramer & Joe Riede
Topic 17: The Duty to Cooperate in the 21st Century – How Much Non-Cooperation is a Failure to Cooperate?	David "Chip" Comstock, Jr. & Victoria L. Hoenigman
*Topic 18: Medical Billing Fraud – Is it or Isn't It?	Patricia J. Trombetta

About the Seminar

The National Society of Professional Insurance Investigators (NSPII) proudly presents its 35th Advanced Insurance Fraud Seminar. The seminar offers two days of informative sessions. For your convenience, registration is available for one or both days.

Continuing Education: The following accreditations have been applied for: CEU for Kentucky Private Investigators, CPCU and CLE in Alabama, Florida, Georgia, Indiana, Kentucky, Missouri, Ohio, Pennsylvania, Tennessee, Wisconsin and MCLE in Illinois.

About NSPII

We are an organization comprised of investigators, insurance claims personnel, attorneys, forensic experts, criminal investigators, educators, and retirees dedicated to the further refinement of investigative ideas, procedures and techniques.

As a non-profit group, we sponsor annual seminars, publish a newsletter, and conduct regular meetings to inform and encourage individuals who strive toward the highest degree of professionalism in the areas of insurance fraud recognition, prevention and investigation.

Learn more about NSPII and find out how to become a member at <http://www.nspii.com>.

Seminar Program

Monday, November 6, 2017

7:00 a.m. - 7:00 p.m.

7:00 a.m. - 7:45 a.m.

7:00 a.m. - 8:00 a.m.

7:30 a.m. - 7:50 a.m.

8:00 a.m. - 9:45 a.m.

9:45 a.m. - 10:00 a.m.

10:00 a.m. - 11:45 a.m.

11:45 a.m. - 1:15 p.m.

1:30 p.m. - 3:15 p.m.

3:15 p.m. - 3:30 p.m.

3:30 p.m. - 5:15 p.m.

5:15 p.m. - 6:00 p.m.

6:00 p.m. - 7:00 p.m.

Exhibitors

Continental Breakfast

Registration

Welcome and General Session

Topic 1 (only topic offered)

Break

Topics 2*, 3, 4, 5

Lunch and National Awards Presentation

Topics 5, 6*, 7, 8

Break

Topics 9*, 10, 11, 12

New Member Welcome Reception

(Cash Prize Awarded for Vendor Card Drawing)

Evening Reception

Tuesday, November 7, 2017

7:00 a.m. - 1:00 p.m.

7:00 a.m. - 7:45 a.m.

7:00 a.m. - 7:45 a.m.

8:15 a.m. - 10:00 a.m.

10:00 a.m. - 10:15 a.m.

10:15 a.m. - noon

12:00 p.m. - 1:00 p.m.

1:15 p.m. - 3:00 p.m.

Exhibitors

Continental Breakfast

Registration

Topics 13 (only topic offered)

Break

Topics 14*, 15, 16, 17

Lunch

Topics 16, 17, 18*

(*Denotes Basic Class)

Program for Monday, November 6, 2017

Topic #1: YOU. In the Pilot's Seat (8:00-9:45 a.m.)

Former U.S. Army Black Hawk Pilot, **Elizabeth McCormick**, shares professional development secrets for business with her stories of overcoming overwhelming obstacles as a helicopter pilot, creating an experience for your entire organization while inspiring YOU to Soar 2 Success!

You will leave knowing how to:

- Identify the strategy that will boost YOUR confidence and elevate your effectiveness with customers and co-workers.
- Discover the high-performing success principle while learning to fly a helicopter (YES REALLY!).
- Develop and lead an effective team with your #1 secret weapon.
- Soar to a higher level of advancement by influencing others to lead.



Elizabeth McCormick
Soar 2 Success International LLC
Dallas, TX

Topic #2: Telephone Interviews and Recorded Statements (BASIC) (10:00-11:45 a.m.)

In this class, participants will learn the importance of the initial recorded interview to the overall claim investigation. Listening and questioning techniques will be discussed at length, as well as deceptive attitudes and techniques that may be encountered.



Candace E. Padgett
Safe Auto Insurance
Columbus, OH



Samuel L. Warren, Senior Special Investigator
Grange Mutual Casualty Insurance Company
Columbus, OH



Topic #3: Invasive Pain Management: The Good, The Bad and the Ugly (10:00-11:45 a.m.)

Invasive pain management is a specialty that has grown up over the years. With the advent of ultrasound, CT guided procedures, advances in catheters and medications, radiofrequency, indwelling epidural catheters and electrodes, there are more than one way to try to effect pain control. Like everything else, more is not better!



Frank Koussaie, M.D.
NorthStar Anesthesia
Crystal Clinic Surgical Center
Akron, OH

Topic #4: Application Misrepresentation: Impact on the Claim Investigation (10:00-11:45 a.m.)

Many investigators go to great lengths to investigate suspicious claims without considering the possibility of whether or not the underlying policy may have been procured through material misrepresentation or fraud. This presentation underscores the importance of discerning early on whether red flags surrounding the insurance application might render the policy void regardless of the claim circumstances. In many states, proof of material misrepresentation in the insurance application may actually be a stronger defense than a finding of fraud in the claim.

Joel Abbey is a Sr. Special Investigator with Liberty's Major Case Unit. During his 26 years with Liberty, he has investigated major cases, claims and policies in all P&C lines. For over 20 years, he has conducted training on claim investigation and application misrepresentation issues at many in-house, local, State and National functions for NSPII, IASIU, ICAC, NICB and ACEF.

For 40 years, **Joseph M. Dietz** has practiced law in Indiana specializing in insurance defense with a concentration in the fields of arson, fraud, fires and explosions, property damage, and coverage issues. He has litigated in Kentucky, Ohio, Michigan, and Illinois in state and federal courts, and regularly appears in the Indiana Court of Appeals and Supreme Court.



Joel Abbey
Liberty Mutual Insurance
Indianapolis, IN



Joseph M. Dietz, Esq.
Meils, Thompson, Dietz & Berish
Indianapolis, IN



Topic #5: Practical Use of Cell Phone Forensics for Insurance Investigators & Attorneys

(10:00-11:45 a.m. & repeats from 1:30-3:15 p.m.)

This presentation will cover the basics of digital forensics and some of the underlying technologies at play including a basic overview of how deleted information is recovered by analysts. We will then dive into the world of cell phone forensics (aka Mobile Forensics) and review some sample scenarios in which the information available from mobile devices can assist in insurance investigations. Lastly, we will cover briefly Call Detail Records (CDRs) and how they may be used in conjunction with other forensic artifacts during the course of an investigation.

Ryan Ferreira has a Master's degree in Digital Forensics and holds the Certified Computer Examiner (CCE) designation from the International Society of Forensic Computer Examiners, among a half dozen other various certifications. He regularly gives talks for continuing legal education seminars, technical organizations (such as the ISSA and ISACA), and guest lectures at the undergrad level on various digital forensic topics.



Ryan J. Ferreira, MSc, CCE
One Source Discovery
Louisville, KY

Lunch - 11:45 a.m. - 1:15 p.m.
National Awards Presentations

Topic #6: Basics & Beyond: Examination Under Oath

(BASIC)

(1:30-3:15 p.m.)

The Examination Under Oath is one of the most essential tools employed in an insurance claim investigation and is vital to conducting a thorough and comprehensive claim analysis. An EUO done well can help uncover and combat potentially fraudulent claims. Done poorly, it could arguably expose the insurer to bad faith allegations. Learn how to master the basics and conduct an effective EUO while upholding your obligations to both the insurance company and the insured. This presentation will take a closer look at: policy language, purpose and scope of rights to an EUO, strategy considerations regarding timing, participants at an EUO, the role and responsibilities of the claim adjuster or investigator, potential need for interpreters, related document requests, legitimate areas of inquiry, transcriptions with notarized signatures, and beyond.

Rich Sweebe has more than 35 years of experience handling first-party property insurance defense litigation and is a trusted subject matter expert who regularly lectures at conferences and conducts in-house training for clients. Speaking engagements include claims conferences for NSPII, The Property Loss Research Bureau, and National Association of Mutual Insurance Companies; and Rich is a former instructor at the Bureau of Alcohol, Tobacco and Firearms Arson for-Profit Schools.

**Richard D. Sweebe, Partner & Chair – Insurance Coverage
Ulmer & Berne LLP
Cleveland, OH**



Topic #7: Good Faith Compliance in Suspected Arson & Insurance Fraud Claims

(1:30-3:15 p.m.)

Leo Jordan will offer advice and tips for good faith compliance in the investigation and handling of suspected arson and insurance fraud claims. Mr. Jordan has handled numerous claims of these types and has tried to verdict ten arson cases.



**Leo John Jordan, Esq.
Tollefson Bradley Mitchell & Melendi, LLP
Dallas, TX**



Topic #8: Recent Trends in Vehicle Fire Investigations and How Things Happen – Two Views

(1:30-3:15 p.m.)

Just as vehicle design technology rapidly changes, the manner in which a fire can originate has not changed that much over the years. What is important to understand is the new manufacturing techniques, the expanded use of lightweight metal, the parts used, and how they may fail, whether it be accidental or incendiary. At the same time, there are the perspectives of the criminal investigations.

After 35 years as a criminal investigator, the past two years as a consultant have identified the difference between the two jobs, the importance of the timing of the investigation, and how critical information needs to be exchanged between both groups.

G. Henry Ott retired after 35 years as the Chief of Investigations for the Louisville Metro Arson Squad. While he has spoken and taught classes across the United States on investigative topics, he finds the most important to be those involving investigative steps taken at the onset of any fire event.

**G. Henry Ott, Co-Founder
Fire and Investigative Consultants
Louisville, KY**



Topic #9: Painting By Numbers - Using CPT Codes to Paint a Picture

(BASIC)

(3:30-5:15 p.m.)

Understanding how the medical community uses a set of numbers (the CPT Codes) to give a visual picture of the patient encounter. We will look into the history and purpose of the Current Procedural Terminology (CPT) codes, the use of evaluation & management (E&M) codes, modifiers, chiropractic codes, and therapeutic modalities. By the end of the class, participants will be like the little boy in Sixth Sense but instead of seeing dead people, they'll see these numbers and be able to visualize exactly what happened at the provider's office.

Angela Evans is the Owner and CEO of Overbrook Medical Legal Consultants. In addition, she is a Board Certified Family Nurse Practitioner as well as a Certified Legal Nurse Consultant (CLNC). She has over 20 years of nursing experience in a variety of clinical settings including emergency department, med/surg, perioperative, home health, hospice, family practice and college health.

**Angela Evans, R.N.
Overbrook Medical Legal Consultants, LLC
Nashville, TN**



Topic #10: NFPA 921 Guide for Fire and Explosion Investigation, The 2017 Edition

(3:30-5:15 p.m.)

This presentation will highlight the major changes to the 2017 Edition of NFPA 921.

Randy Watson has been the Chairman of the 921 Committee since 2008 and is an internationally recognized speaker on the document. In addition to speaking in 36 different states, he has presented in Canada, Japan, India, United Kingdom and the Cayman Island.



Randy Watson, IAAI-CFI, IAAI-CI, CFEI, CVFI
S.E.A., Ltd.
Duluth, GA



Topic #11: Information vs Evidence: A Distinction *WITH* a Difference

(3:30-5:15 p.m.)

How many times have you had a "good case" go "off the rails" because the court won't let you tell your story because of evidence problems? Explore the distinctions between information and evidence, why they are both important and how to protect your file and the truth from attack. A panel of lawyers from around the country will discuss these topics, using real life examples, providing practical and useful information for everyday application in your investigations.



William G. Chris, Esq.
(Moderator)
Roderick Linton Belfance LLP
Akron, OH



Tyler Bryant Walker, Esq.
Goodman, McGuffey, LLP
Atlanta, GA



Bob Smith, Esq.
SmithWade, LLC
Noblesville, IN



Kurt D. Meyer, Esq.
Gregory and Meyer, PC
Troy, MI

Topic #12: Vehicular Fire Origin and Cause Investigations

(3:30-5:15 p.m.)

This course will cover a wide variety of automotive and recreational vehicle fire investigations and techniques used in the origin and cause process. The course will outline investigations pertaining to subrogation and intentionally set fires for civil and criminal proceedings. Techniques and tools such as X-ray, CT scanning and SEM (scanning electron microscopy) and their use in vehicle fire investigation will be covered as well as fire pattern analysis, fuel load and ventilation scenarios that must be considered during the origin and cause scenario. Current vehicle recall topics will also be addressed.

Mark R. Sargent
Motor Vehicle Forensic Services
Parma, OH



New Member Welcome Reception

5:15 - 6:00 p.m. in the Polaris Foyer

The Society's National Board invites new members who joined in 2017 and new member reception sponsors to join them at the New Member Welcome Reception. Cocktails will be offered.

Evening Reception

6:00-7:00 p.m. — Hors d'oeuvres and cocktails will be served.



Program for Tuesday, November 7, 2017

Topic #13: Internet Intelligence and Social Media Investigations (8:15-10:00 a.m.)

This class will provide step-by-step in-depth researching techniques utilizing on-line and open-source databases located on the web. It will cover techniques in locating "hidden" information on a subject's web presence from public records, criminal records and social-networking profiles. Learn how to use open sources available for geo locating tweets and instagram photos right after they have been posted as well as reading the metadata embedded in pictures. The class will further demonstrate how to utilize the internet as an effective investigative research tool (by manipulating search criteria) in locating and creating an entire profile on an individual in regards to determining information that may identify insurance fraud.



Michele Stuart
JAG Investigations, Inc.
Queen Creek, AZ

Topic #14: Property Insurance Claims and Investigations--The Basics (BASIC) (10:15-noon)

This presentation will cover the basics for property insurance claims investigations, including, but not limited to, red flags, initial investigation considerations and steps, preparing the file for SIU investigators and consideration for referrals to outside SIU counsel, interaction by/between/among Claims/SIU/SIU counsel, and what SIU counsel needs and can do (including EUOs and other investigation techniques; opinion letters, etc.).



John M. Bush, Esq.
Quintairos, Prieto, Wood & Boyer, P.A.
Louisville, KY



Curtiss Willis, CFE, Senior Special Investigator
Kentucky Farm Bureau Mutual Insurance Co.
Richmond, KY



Topic #15: Legal Panel II (10:15-noon)

Experienced attorneys from the states of Tennessee, Illinois, Kentucky, Missouri and Pennsylvania will provide case law and statutory updates, and will discuss key trends in the law regarding insurance fraud.



Scott R. Brown, Esq.
(Moderator)
Frost Brown Todd, LLC
Nashville, TN



Nicholas Johnson, Esq.
Querrey & Harrow, Ltd.
Chicago, IL



Tyler Hull, Esq.
Smith, Rolfes &
Skavdahl Co., L.P.A.
Ft. Mitchell, KY



Jonathan Morrow, Esq.
Brown & James, P.C.
St. Louis, MO



Edward J. Bradley, Jr., Esq.
Bennett, Bricklin &
Saltzberg LLC
Philadelphia, PA

Topic #16: Bless You Father, For You Have Sinned (10:15-noon & repeats from 1:15-3:00 p.m.)

This topic will describe the methodologies employed by a Catholic priest to embezzle millions of dollars over a 23-year tenure as pastor of a large parish.



Robert R. Kramer
JD Forensics, Inc.
Fort Thomas, KY



Joe Riede, CPA
Archdiocese of Cincinnati
Cincinnati, OH



Topic #17: The Duty to Cooperate in the 21st Century - How Much Non-Cooperation is a Failure to Cooperate? (10:15-noon & repeats from 1:15-3:00 p.m.)

This topic will examine an insured's duty to cooperate with the insurer pursuant to the policy's terms and conditions. Traditional non-cooperation cases will be reviewed. However, the impact of technology will also be examined. Modern areas for discussion include the insured's right to withhold voice stress test results, social media posts, text messages, and DNA information.

David "Chip" Comstock, Jr. is one of 24 lawyers certified by the Ohio State Bar Association in the specialty of insurance coverage law. His practice includes the investigation of coverage related matters and the defense of insurance claim denials. He has successfully defended insurers in federal and state court on the issue of an insured's failure to cooperate.

Victoria L. Hoenigman has worked for the Allstate Insurance Company for 30 years. She joined the SIU in July 1998 where she specialized in residential arson claims. She has attained her Certificate of General Insurance from the Insurance Institute of America and the professional designation of Fraud Claim Law Specialist from the American Education Institute.



David "Chip" Comstock, Jr., Esq.
Bonezzi Switzer Polito & Hupp Co., L.P.A.
Canfield, OH



Victoria L. Hoenigman
Allstate Insurance Company
Hudson, OH

Topic #18: Medical Billing Fraud - Is it or Isn't It? (BASIC) (1:15-3:00 p.m.)

Some medical providers charge very different prices for the same treatment and services depending upon the type of claims. A much higher price may be charged for an MRI in an auto accident claim, compared to a sports injury. Why do these price differences exist, and what can insurers do to combat abusive billing practices? Unbundling of services by medical providers to increase billings on med-pay or PIP claims will also be discussed, along with strategies to identify and combat this practice.

Patricia Trombetta has been an insurance defense lawyer since graduation from law school. She frequently speaks and writes on insurance related issues to trade groups including CLM (Claims Litigation Management), DRI (Defense Research Institute), Kentucky Claims Association, Ohio Association of Civil Trial Attorneys, Northern Kentucky Bar Association, among others.



Patricia J. Trombetta, Esq.
Bonezzi Switzer Polito & Hupp Co., L.P.A.
Cincinnati, OH



Registration

Provide a First and Second Choice: Because the capacity of each topic will be limited, registrants must select a first and second topic choice for each of the sessions they will be attending. Each registrant will receive an agenda indicating the topics to which he/she have been registered at check-in. Topic availability will be on a first-come, first-served basis to capacity. Registrants who do not indicate a second choice may be randomly assigned topics based upon availability. The Seminar Committee reserves the right to assign topics to registrants whenever space availability limitations require.

Registration, Program and Session Selection: Advanced registration is strongly recommended; however, for your convenience, late registrations will be accepted upon your arrival at the Hotel at an additional cost of \$25.00 per seminar day at any of the following times, if space permits:

Sunday, November 5, 2017 - 6:00 p.m. - 8:00 p.m. • Monday, November 6, 2017 - 7:00 a.m. - 8:00 a.m. • Tuesday, November 7, 2017 - 7:00 a.m. - 7:45 a.m.

Send in One Registration Per Person: Please complete one registration form per registrant. Photocopies of the registration form are acceptable. Make seminar registration checks payable to **NSPII**. Mail check and registration form to:

Mary Beth Robinson - NSPII, P.O. Box 88, Delaware, OH 43015

Deadline: The seminar registration deadline is **October 12, 2017**. No refunds will be issued after this date.

Hotel Information

Hilton Columbus/Polaris

8700 Lyra Dr. • Columbus, OH 43240

(614) 885-1600

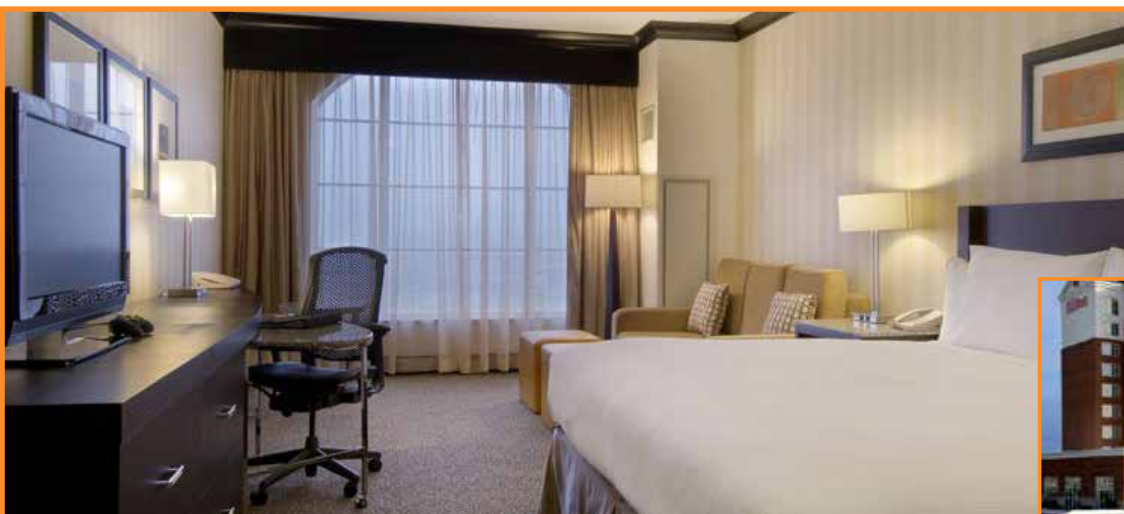
Reservations can be made on-line by going to the following web page:

http://www.hilton.com/en/hi/groups/personalized/C/CMHPOHF-NSOPII-20171104/index.jhtml?WT.mc_id=POG

There is a link on our web site at **www.nspii.com**. Click on **Seminar** on the Home Page, then **Hotel Information**.

Room rate for a Single, Double, Triple or Quad will be \$139 plus tax.

Hotel Reservation Deadline: October 12, 2017.



Inquiries: Please direct questions or requests for more information to Mary Beth Robinson at 888-677-4498.

Registration Request

Monday, November 6th

Morning – 1st Session - (8:00-9:45)
Topic 1 only topic available

Morning – 2nd Session – (10:00-11:45)
Choices are Topics 2, 3, 4, 5

Afternoon – 1st Session - (1:30-3:15)
Choices are Topics 5, 6, 7, 8

Afternoon – 2nd Session – (3:30-5:15)
Choices are Topics 9, 10, 11, 12

Monday Luncheon

6:00 p.m. Evening Reception

Tuesday, November 7th

Morning – 1st Session - (8:15-10:00)
Topic 13 only topic available

Morning – 2nd Session – (10:15-noon)
Choices are Topics 14, 15, 16, 17

Afternoon – 1st Session - (1:15-3:00)
Choices are Topics 16, 17, 18

Tuesday Luncheon

1st Choice

Yes _____

Topic No. _____

Topic No. _____

Topic No. _____

Yes _____

Yes _____

Yes _____

Topic No. _____

Topic No. _____

Yes _____

2nd Choice

No _____

Topic No. _____

Topic No. _____

Topic No. _____

No _____

No _____

No _____

Topic No. _____

Topic No. _____

No _____

Space considerations may limit our ability to satisfy your preference.

Name _____ E-Mail _____

Company _____

Address _____

City _____ State _____ Zip _____

Telephone: _____ NSPII Member: Yes _____ No _____

MONDAY

- _____ NSPII Insurer Member - \$195
- _____ **NSPII Insurer Member (5 or more) - \$150***
- _____ NSPII Member or Non-Member Insurer - \$245
- _____ **Non-Member Insurer (5 or more) - \$200***
- _____ Non-Insurer, Non-Member - \$285

TUESDAY

- _____ NSPII Insurer Member - \$195
- _____ **NSPII Insurer Member (5 or more) - \$150***
- _____ NSPII Member or Non-Member Insurer - \$245
- _____ **Non-Member Insurer (5 or more) - \$200***
- _____ Non-Insurer, Non-Member - \$285

***All registrations must be submitted together.**

NOTE: ALL REGISTRATIONS MAILED OR RECEIVED AFTER 10/12/17 MUST ADD \$25.00 PER SEMINAR DAY TO REGISTRATION FEE.

TOTAL ENCLOSED OR ON CREDIT CARD \$ _____ (CC registrations can be e-mailed to nspii@nspii.com or faxed to **740-369-7155**)

Cardholder Name _____

Account Number _____

Expiration Date _____ Card Type (Visa/MC only) _____

Cardholder's Billing Address w/Zip Code _____

CVV/CVC (3 digit # on back of card) _____ Signature _____

Mary Beth Robinson
NSPII
P.O. Box 88
Delaware, OH 43015

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COLUMBUS, OH
Permit No. 2609



Presented By:

NATIONAL SOCIETY OF PROFESSIONAL INSURANCE INVESTIGATORS

